

## Marketing to Moms:

YOUR RECIPE FOR SUCCESS

## #1 KNOW WHO YOU'RE COOKING FOR



## Who are you cooking for? If you don't know, ask.

Life stage & family composition



- Income level, education, geography, ethnicity, values/priorities
- Favorite and most frequented places to connect with the world
- Her level of "greenness" and health awareness
- How & where does she connect/work/play: Playgroups, support groups, exercise groups, school, work, cell phone, smart phone, lap top, desk top, tablet, blogs, message boards, FB, twitter, YouTube, texting?
- What "language" does she speak (literally and figuratively): Millenium Mom comfortable with FB and apps? Boomer Mom more at ease with tradition e-mail and print brochures?

**Don't forget:** Know your brand. Know your voice. Know your story.

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### **#2 FEED A REAL HUNGER**





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#### Mom challenged by

Isolation Lack of time Cynicism Frustration Overwhelmed On a budget Fear & pessimism Boredom No time/energy for her Social acceptance

#### Your marketing solution

Connection Save time, simplify Authenticity Hear her & respond quick & appropriate Make her life/choices easier Show her ways to save Information, empathy & optimism Fun, entertainment Pamper, nurture mom Hip, fun, cool

## **#3 USE QUALITY INGREDIENTS**





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#### **QUALITY INGREDIENTS:**

- \* Power of the purse strings
- \* Transparency
- \* Authentic and well formed team
- \* Cohesive messaging
- \* Focus
- \* Positivity



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# **#4 SOMETIMES IT'S OK TO THROW OUT THE COOKBOOK**





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## Think outside the recipe box:

- 1. Generate a buzz worthy, timely, simple, or whydidn't-I-think-of-that idea
- No budget? Not (necessarily) a problem Get your name out there via community involvement, reciprocation, and negotiatiation.
- 3. Ask for input from folks outside your bubble. If you want "think outside the box ideas" you may need to access ideas from outside of the box.
- Consider "think outside the box" means of marketing text campaigns, novel videos, solution-oriented apps, podcasts
- Don't forget the FUN. Online games, hosted house parties, and novel contests meet moms' needs to interact and escape.

# **#5 SET THE RIGHT TEMPERATURE AND LET IT COOK (FORGE GENUINE CONNECTIONS)**





## **Build Real Relationships With Real Moms:**

- 1. Be curious. Ask questions and listen to what she has to say.
- 2. No one likes a phony.
- 3. Make it easy for her to share the love "forward to friend" link on e-newsletters, access to brochures to share with friends, reward program for engagement & loyalty, comments, posts.
- 4. Remember that the "word of mom" goes both ways.
- 5. Moms are a moving target. Go to her online and in person.
- 6. Real connection helps you keep up.
- 7. Put a face on your organization.





## Sample recipe: Connect-to-Mom Cupcakes

\*Choose organic & fair trade whenever possible

- 1 scoop Understanding
- 1 batch Vision
- 1 cup Solutions
- 1 rounded tsp each: Respect and Authenticity
- Dash of Sharing
- Pinch of Rewards
- Add Support and Fun to taste

Mix gently. Bake in a round pan on warm to high heat. When finished will be "sticky"



*Note: This recipe may also be used to make "Happy Partner Pancakes"* 



FIND **YOUR** RECIPE FOR SUCCESS...

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